

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Reporting Requirements Not Met for

MILL CREEK WATER DEPT WV3304209

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
23, MONITORING (TCR), ROUTINE MAJOR Valid Compliance Total Coliform Sample(s) Not Received	1999 495999	MONTHLY	JUN 1999
27, MONITORING, ROUTINE (DBP), MAJOR Failure to Monitor/Report Disinfectant By-Product Precursors (TOC and/or Alkalinity)	2025 503105 2025 503106 2025 503107	QUARTERLY	1QT 2025
WB, CHLORINE, MOR Incomplete/Not submitted as Required or Missing Res. Cl from Coliform Result	2022 502979 2022 502964 2022 502959 2022 502955 2022 502942 2022 502901 2022 502894 2020 502847	MONTHLY	JUN 2022 MAR 2022 FEB 2022 JAN 2022 DEC 2021 NOV 2021 OCT 2021 NOV 2019
WP, THIRTY DAY RESPONSE STATE VIOLATION	2006 502006	DUE ON	9/20/2006
WS, FAILURE TO SUBMIT SOURCE PROTECTION PLAN	2021 502863	DUE ON	12/31/2020

What happened? What is being done? (Describe corrective action)

Violations cited in 1999 and 2006 are listed to fulfill dated public notice and clerical requirements.

From 2020 to 2024, there was inadequate staffing of water operators at the Town of Mill Creek, resulting in multiple violations for monitoring, monthly operational reports, and missed submission of 2021's source water protection plan. Three violations were cited for the first quarter of 2025 due to inadequate monitoring for total organic carbon (TOC) in January 2025. That monitoring mistake has since been corrected, with monthly monitoring for raw and finished TOC occurring from February 2025 to present.

For more information, please contact Alan Westfall at 304-269-0072
(Contact Name) (Phone Number)
or PO Box 128, Mill Creek, WV 26280.
(Mailing Address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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